JACQUELYN R. REESER 5827 Hollyhock Drive Lakeland, FL 33813

January 25, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

With the pending results of the Microsoft settlement, I am pleased with the outcome. This agreement should reestablish Microsoft on one main issue...business development.

As a self-employed person I know that your reputation can make or break you. The fact that Microsoft extended restrictions and obligations to products and technologies that were not found to be unlawful by the Court of Appeals, convinced me that they are more interested in new growth and development of their company.

Microsoft will now share technology information with its competitors that will allow them to place their own products on Microsoft's operating system. Additionally, Microsoft will use a uniform pricing list when licensing Windows out to the twenty largest computer companies in the nation. I give my full support to Microsoft's settlement and wish them the best.

Sincerely,

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Jacquelyn R. Reeser